Tickets & prices

Networked and interconnected

Get in, get around, get there

The Zürcher Verkehrsverbund (Zurich Transport Network – ZVV) is an umbrella organisation that covers all operators of public transport within the canton of Zurich. “Networked mobility” is the defining credo of ZVV: an interconnecting system of trains, trams, buses and boats that makes it easy to change from one mode of transport to another when travelling around. A dense route network, the regular interval timetable and efficient connecting services all get you to your destination quickly, safely, punctually and relaxed.

Public holidays in the ZVV network area are:
1 and 2 January, Good Friday, Easter Monday, Ascension Day, Whit Monday, 1 May, 1 August, 25 and 26 December.

Subject to change.
The green light in space and time

ZVV fares from zone to zone

Please note the following points when you make a journey that begins and ends within the ZVV network area (canton of Zurich plus 14 neighbouring communes, see the zone map on the front cover flap):

- **Buy or validate your ticket before starting a journey.** The only exception is for regional and local buses, where you can buy a ticket on board (from the driver).

- **A journey always takes you through one or more travel zones.**

- **When you buy a ZVV ticket (e.g. by entering the destination station or stop on the automatic ticket machine), it will cover the appropriate zones.** To journey to adjacent zones without a direct route connecting them, you will need a ticket that covers the zones traversed by the detour route.

- **Zones and validity period are printed on the tickets.**

- **You can make as many journeys as you want within the zones shown on your ticket, using any means of public transport, until such time as the ticket expires.** You must reach the last journey destination no later than the time of expiry shown on the ticket. Any required surcharges must be purchased separately.

- **For journeys on the nighttime network and travel on scheduled boats of the Lake Zurich Navigation Company (ZSG) on Lake Zurich, Lake Obersee and the Limmat River, a separate surcharge must be paid in addition to a valid ticket.**

- **Municipal fare zones 110 (Zurich) and 120 (Winterthur) count double in calculating the fare, on account of their higher density of public transport services compared to elsewhere.**

Time and money-saving tips

ZVV product range

Does safe and secure, good-value travel mean a lot to you? Here is a rundown of the main options:

- **NetworkPass** It is the sensible choice even if you travel just three or four times a week, and it is especially good value for regular users of public transport. Find out more on pages 8 to 10.

- **A day pass** costs the same as two single tickets, but is valid for a full 24 hours. So you can use the same day pass to do some afternoon shopping, then go for an evening at the cinema, and meet up with friends at a café the following morning – provided all those journeys are within the zones covered by your ticket. Find out more on page 14.

- **Multiple-journey tickets and multiple day passes** are convenient and cost-effective. They save having to buy a ticket before the journey, plus they offer discounts of up to 10% (no discount on short-distance tickets). Find out more on pages 15 and 17.

- **The ZVV 9 O’Clock Pass** provides maximum enjoyment at minimum cost – just the ticket for a day excursion. The pass is valid everywhere in the ZVV network area, Monday to Friday from 9 a.m. (until 5 a.m. the following day) and all day Saturday and Sunday. The ZVV 9 O’Clock Pass is also available as a combination of multiple passes (good for 6 validations), and as a monthly or annual pass. Find out more on pages 24 to 27.
Ideal for regular travellers

ZVV NetworkPass

Are you out and about during rush hour? Travel with the ZVV and say goodbye to traffic jams and chasing after scarce parking spaces. Simply choose your connections, step on board and arrive at your destination quickly, safely, punctually and relaxed – with time to read a newspaper while you ride! The NetworkPass is ideal for commuters, school students, in fact anyone who often travels on public transport. What is more, frequent travel has its rewards! Choose the pass that is right for you from the options shown here:

Extra advantageous: the ZVV NetworkPass annual travelcard
A one-time purchase brings a whole year of travel at a savings of around 23 percent. Personal annual travelcards are issued in a handy-sized credit card format.

Extra good value: the Junior ZVV NetworkPass
Young people under 25 save even more with the personal Junior ZVV NetworkPass. And another attractive feature: It is quite OK to buy a Junior ZVV NetworkPass the day before your 25th birthday, and thus benefit from one more year of cut-price travel.

Extra generous: the annual travelcard covering all zones
With an annual “all zones” travelcard, you can travel wherever, whenever, by whatever means, throughout the entire ZVV network area. Best of all, you only pay for 6 zones; the other 39 come compliments of the ZVV.

### Adult ZVV NetworkPass, personal

<table>
<thead>
<tr>
<th></th>
<th>Monthly travelcard</th>
<th>Annual travelcard</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2nd class CHF</td>
<td>1st class CHF</td>
</tr>
<tr>
<td>Local fare</td>
<td>50.00</td>
<td>83.00</td>
</tr>
<tr>
<td>1–2 zones</td>
<td>85.00</td>
<td>140.00</td>
</tr>
<tr>
<td>3 zones</td>
<td>125.00</td>
<td>206.00</td>
</tr>
<tr>
<td>4 zones</td>
<td>165.00</td>
<td>272.00</td>
</tr>
<tr>
<td>5 zones</td>
<td>202.00</td>
<td>333.00</td>
</tr>
<tr>
<td>All zones</td>
<td>242.00</td>
<td>399.00</td>
</tr>
</tbody>
</table>

### Adult ZVV NetworkPass, transferable

<table>
<thead>
<tr>
<th></th>
<th>Monthly travelcard</th>
<th>Annual travelcard</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2nd class CHF</td>
<td>1st class CHF</td>
</tr>
<tr>
<td>Local fare</td>
<td>56.00</td>
<td>92.00</td>
</tr>
<tr>
<td>1–2 zones</td>
<td>95.00</td>
<td>157.00</td>
</tr>
<tr>
<td>3 zones</td>
<td>139.00</td>
<td>229.00</td>
</tr>
<tr>
<td>4 zones</td>
<td>185.00</td>
<td>305.00</td>
</tr>
<tr>
<td>5 zones</td>
<td>226.00</td>
<td>373.00</td>
</tr>
<tr>
<td>All zones</td>
<td>271.00</td>
<td>447.00</td>
</tr>
</tbody>
</table>

A personal travelcard is issued in your name and cannot be used by others. The first time you buy a travelcard, please bring official identification (with photo) and a passport-sized photograph of yourself.

1st benefit: A personal travelcard is replaceable, should you lose it.

2nd benefit: Personal annual travelcard holders have the option of joining Mobility Carsharing for just CHF 25/190 a year (see page 13).

3rd benefit: If a spot check catches you without your personal travelcard, simply present it at a ticket counter within 10 days and pay just CHF 5 instead of the full surcharge.
Buy a personal ZVV Junior NetworkPass and benefit from the young people’s discount. The junior discount applies provided validity begins before the holder’s 25th birthday.

Note: Official identification bearing a photo and date of birth (passport, identity card, driver’s licence, etc.) and a passport-sized photo must be presented when you initially apply for any personal basic card, or buy a junior pass for the first time.

Young people who want a transferable ZVV NetworkPass should purchase a transferable adult pass (see page 9).

<table>
<thead>
<tr>
<th></th>
<th>Monthly travelcard</th>
<th>Annual travelcard</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2nd class CHF</td>
<td>2nd class CHF</td>
</tr>
<tr>
<td>Local fare</td>
<td>37.00</td>
<td>340.00</td>
</tr>
<tr>
<td>1–2 zones</td>
<td>62.00</td>
<td>570.00</td>
</tr>
<tr>
<td>3 zones</td>
<td>91.00</td>
<td>837.00</td>
</tr>
<tr>
<td>4 zones</td>
<td>120.00</td>
<td>1,104.00</td>
</tr>
<tr>
<td>5 zones</td>
<td>146.00</td>
<td>1,343.00</td>
</tr>
<tr>
<td>All zones</td>
<td>175.00</td>
<td>1,610.00</td>
</tr>
</tbody>
</table>

Travelling without a valid ticket or with a partially valid ticket

Ticket inspections

Prior to boarding, please check whether you are in possession of a valid ticket. Anyone boarding a vehicle without a valid ticket or with only a partially valid ticket will pay a surcharge along with the flat fare amount. The same applies to those who have not purchased the additional surcharge of CHF 5 for night S-Bahn trains/buses or scheduled ZSG boats. In all instances, your personal information will be collected and kept on record.

Ticket inspection fees

The current fees can be found at www.zvv.ch. Repeat offences will result in increased charges and possible criminal prosecution. The third and all subsequent offences within two years will be automatically reported.

Should you forget your personal ZVV travelcard, you can present it at a ticket counter within 10 days together with the ticket inspection slip and only have to pay CHF 5. This does not apply to transferable travelcards.

The Track 7 travelcard is only valid on SBB, Thurbo and SOB routes in the ZVV network. For all other routes, Track 7 cardholders without an additional ticket will be treated as passengers without a valid ticket.

Engaging in the fraudulent use of tickets, aiding and abetting such misuse and giving incorrect personal information are punishable by heavy fines and may lead to criminal prosecution.

Presenting a forged ticket will not only entail higher charges but will also result in criminal proceedings in all instances.
The company-subsidised travelcard for employees

ZVV BonusPass

Let yourself be chauffeured to work: thanks to your employer
The ZVV offers businesses an attractive travelcard when ordered for five or more employees: the ZVV BonusPass. It has become an established feature of personnel policy at many well-known companies.

Travel more cheaply
Even if you already travel by public transport, the personal ZVV BonusPass annual travelcard will save you money. You will not only travel more cheaply between your home and work, but can also benefit from expanded coverage across the entire ZVV network, corresponding to an “all zones” travelcard.

More information about the ZVV BonusPass is available from SBB Business Customers at business.zuerich@sbb.ch.

A clever combination

ZVV Annual Travelcard with Mobility

Public transport gets you to your destination quickly, punctually and relaxed. But occasionally, a car can certainly be practical as well. The ZVV Annual Travelcard with Mobility is the ideal solution for combined mobility. You can combine your personal ZVV Annual Travelcard for any number of zones (NetworkPass, 9 o’clock pass, BonusPass) with Mobility. For a surcharge of CHF 25 extra each year, you have the entire fleet of 2,900 vehicles at your disposal around the clock. There are 430 stations and around 830 cars in the ZVV network area alone. Find out more at www.zvv.ch/mobility.

Car sharing up to 3 hours per week
For people new to Mobility, or occasional users, a ZVV Annual Travelcard with Mobility costs just CHF 25 extra on the price of a ZVV Annual Travelcard. You then pay a surcharge of CHF 1 per hour on top of regular Mobility rates.

Car sharing in excess of 3 hours per week
Frequent Mobility users pay a CHF 190 annual charge. The benefit: Vehicle rental is charged at regular Mobility rates.

Where to obtain travelcards, car reservation
Personal ZVV Annual Travelcards with Mobility are available at all staffed train stations and ZVV points of sale, from ZVV-Contact or via the internet at www.zvv.ch/tickets.

Vehicles can be booked at mobility.ch, with the “mobility car” app or via the 24h Service Center 0848 824 812.
The green light for 24 hours

Day passes

A ZVV day pass provides a full 24 hours of travel within your chosen zones. Wherever, whenever and by whatever means you want. Day passes are available from automatic ticket machines and ticket counters or with the ZVV ticket app. Surcharges for the nighttime network and scheduled ZSG boats must be purchased separately.

6 day passes in one, with up to 10 percent savings

Multiple day passes

With a multiple day pass (available at points of sale, from automatic ticket machines and via the ZVV ticket app), you get an even better travel deal than with a regular day pass. Before boarding, validate a section of your ticket in one of the machines, and you are free to roam for 24 hours within the stated zones (surcharges must be purchased separately). You can do this six times, on any days you please. Of course you can also lend a multiple day pass to someone else, or use it for travelling with companions – just remember to validate one section for each person in your group!

Note: Two people can travel on one validated section of a full-fare multiple day pass, provided both have a concessionary fare entitlement (children up to 16, Half-Fare travelcard) and the pass covers at least 3 zones.

<table>
<thead>
<tr>
<th>Day pass</th>
<th>Adults</th>
<th>Children 6–16 or Half-Fare travelcard</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2nd class CHF</td>
<td>1st class CHF</td>
</tr>
<tr>
<td>Local fare</td>
<td>5.40</td>
<td>9.00</td>
</tr>
<tr>
<td>1–2 zones</td>
<td>8.80</td>
<td>14.60</td>
</tr>
<tr>
<td>3 zones</td>
<td>13.60</td>
<td>22.40</td>
</tr>
<tr>
<td>4 zones</td>
<td>17.60</td>
<td>29.20</td>
</tr>
<tr>
<td>5 zones</td>
<td>21.60</td>
<td>35.60</td>
</tr>
<tr>
<td>6 zones</td>
<td>26.00</td>
<td>42.80</td>
</tr>
<tr>
<td>7 zones</td>
<td>30.00</td>
<td>49.60</td>
</tr>
<tr>
<td>All zones</td>
<td>34.40</td>
<td>56.80</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Multiple day passes</th>
<th>Adults</th>
<th>Children 6–16 or Half-Fare travelcard</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2nd class CHF</td>
<td>1st class CHF</td>
</tr>
<tr>
<td>Local fare</td>
<td>26.40</td>
<td>43.60</td>
</tr>
<tr>
<td>1–2 zones</td>
<td>47.60</td>
<td>78.40</td>
</tr>
<tr>
<td>3 zones</td>
<td>73.20</td>
<td>120.80</td>
</tr>
<tr>
<td>4 zones</td>
<td>95.20</td>
<td>156.80</td>
</tr>
<tr>
<td>5 zones</td>
<td>116.80</td>
<td>192.80</td>
</tr>
<tr>
<td>6 zones</td>
<td>140.40</td>
<td>231.60</td>
</tr>
<tr>
<td>7 zones</td>
<td>162.00</td>
<td>267.20</td>
</tr>
<tr>
<td>All zones</td>
<td>185.60</td>
<td>306.40</td>
</tr>
</tbody>
</table>
Pay by the number of zones

**Single tickets**

Occasional users of public transport are best off buying a single ticket from an automatic ticket machine or with the ZVV ticket app. The ticket shows the valid zones and expiry time. You can travel on all available means of public transport as often as you like on your single ticket within the fare zones and time limit shown on it. Surcharges for the nighttime network and scheduled ZSG boats must be purchased separately.

Short-distance and local network territories are listed on the front panels of automatic ticket machines, on the ZVV website, in the ZVV ticket app or you can ask the driver on local and regional bus services. Find out more on page 20.

---

**Multiple-journey tickets**

A multiple-journey ticket (available at points of sale and from automatic ticket machines and via the ZVV ticket app) allows you to save up to 10 percent (except in the case of short-distance tickets). Once it is validated in a machine, you can travel as often as you like within the selected fare zones and given time limit. A multiple-journey ticket saves you time and trouble: A ticket in your pocket means no more fiddling with small change at the ticket machine.

Note: Two people can travel on one validated section of a full-fare multiple-journey ticket, provided both have a concessionary fare entitlement (children 6 to 16, Half-Fare travelcard) and the ticket is valid for at least 3 zones.

Please note: Young people aged 16 to 25 need a Half-Fare travelcard in order to use multiple-journey tickets at a discounted price.
For travel beyond the area of validity

Zone upgrades

If you want to travel outside the valid area of your ticket, buy a zone upgrade for the extra zones. Zone upgrades are available with a validity period of either two or 24 hours.

Note:
If the regular ZVV ticket plus your zone upgrade cover 8 zones in total, you can use them to travel anywhere within the ZVV network area. Surcharges for the nighttime network and scheduled ZSG boats must be purchased separately.

You have unrestricted travel in all zones with a ZürichCARD, a 9 o’clock pass for Zurich municipal zone and neighbouring zones, a 9 o’clock pass for Winterthur and neighbouring zones plus a zone upgrade for 4 zones. Surcharges for the nighttime network and scheduled ZSG boats must be purchased separately.

More comfort on demand

First-class upgrades

To enjoy the comfort and spaciousness of 1st class, all you need is a valid 2nd class ticket, plus a first-class upgrade. Upgrades are available for single journeys, for 24 hours and as a combination of multiple first-class upgrades (6 validations).

<table>
<thead>
<tr>
<th>Zone upgrades</th>
<th>Adults</th>
<th>Children 6–16 or Half-Fare travelcard</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Validity (hrs.)</td>
<td>2nd class CHF</td>
</tr>
<tr>
<td>1–2 zones</td>
<td>1</td>
<td>4.40</td>
</tr>
<tr>
<td>3 zones</td>
<td>1</td>
<td>6.80</td>
</tr>
<tr>
<td>4 zones</td>
<td>2</td>
<td>8.80</td>
</tr>
<tr>
<td>5 zones</td>
<td>2</td>
<td>10.80</td>
</tr>
<tr>
<td>6 zones</td>
<td>2</td>
<td>13.00</td>
</tr>
<tr>
<td>7 zones</td>
<td>2</td>
<td>15.00</td>
</tr>
</tbody>
</table>

Note: 24-hour zone upgrades cost double the amounts stated above.

<table>
<thead>
<tr>
<th>Short-duration first-class upgrades</th>
<th>Adults</th>
<th>Children 6–16 or Half-Fare travelcard</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Validity (hrs.)</td>
<td>CHF</td>
</tr>
<tr>
<td>1–2 zones</td>
<td>1</td>
<td>2.90</td>
</tr>
<tr>
<td>3 zones</td>
<td>1</td>
<td>4.40</td>
</tr>
<tr>
<td>4 zones</td>
<td>2</td>
<td>5.80</td>
</tr>
<tr>
<td>5 zones</td>
<td>2</td>
<td>7.00</td>
</tr>
<tr>
<td>6 zones</td>
<td>2</td>
<td>8.40</td>
</tr>
<tr>
<td>7 zones</td>
<td>2</td>
<td>9.80</td>
</tr>
<tr>
<td>All zones</td>
<td>2</td>
<td>11.20</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Multiple short-duration first-class upgrades</th>
<th>Adults</th>
<th>Children 6–16 or Half-Fare travelcard</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Validity (hrs.)</td>
<td>CHF</td>
</tr>
<tr>
<td>1–2 zones</td>
<td>1</td>
<td>17.40</td>
</tr>
<tr>
<td>3 zones</td>
<td>1</td>
<td>26.40</td>
</tr>
<tr>
<td>4 zones</td>
<td>2</td>
<td>34.80</td>
</tr>
<tr>
<td>5 zones</td>
<td>2</td>
<td>42.00</td>
</tr>
<tr>
<td>6 zones</td>
<td>2</td>
<td>50.40</td>
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<tr>
<td>7 zones</td>
<td>2</td>
<td>58.80</td>
</tr>
<tr>
<td>All zones</td>
<td>2</td>
<td>67.20</td>
</tr>
</tbody>
</table>

Note: 24-hour first-class upgrades cost double the amounts stated above.
**Another low-price option**

**Local network tickets**

A local network ticket is the best value for journeys within the same commune (excluding the Zurich and Winterthur municipal zones). Single tickets, day passes, multiple-journey tickets and multiple day passes, or monthly/annual travelcards are available.

**For quick city hops**

**Short-distance tickets**

A short-distance ticket is the best value for short single journeys in the cities of Zurich (zone 110) and Winterthur (zone 120), and across city limits. Short-distance tickets are available as single tickets or multiple-journey tickets.

The area of validity of short-distance tickets can be checked at ticket machines, on the ZVV website and in the ZVV ticket app.

**Important note:** Short-distance tickets are not valid on board ZSG services (boats plying the Limmat and Lake Zurich).

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**Take your bike along**

**Bicycles on board**

You are welcome to bring your bike along for the ride; just buy an extra, regular 2nd class ZVV ticket or an SBB 1-day bike pass. A 2nd class ZVV ticket offers the best value for getting your bike around locally, while on longer journeys it is worth buying an SBB 1-day bike pass (for prices, see table below).

Both options feature discounts for GA and Half-Fare travelcard holders and children under 16. The Junior travelcard family discount applies to bicycles as well. Please take bicycles on and off vehicles yourself.

And do take note that for space reasons, certain transport operators do not carry bicycles at all, or not during peak travel hours (6–8 a.m. and 4–7 p.m.).

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**Bicycles**

<table>
<thead>
<tr>
<th></th>
<th>Validity</th>
<th>Full fare passengers</th>
<th>GA and Half-Fare travelcard holders; children 6–16</th>
</tr>
</thead>
<tbody>
<tr>
<td>ZVV tickets</td>
<td>30 min. to 24 hrs., depending on ticket</td>
<td>Full fare prices 2nd class</td>
<td>Reduced prices 2nd class</td>
</tr>
<tr>
<td>(e.g. single ticket, day pass)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SBB 1-day bike pass</td>
<td>Day of issue or validation</td>
<td>20.00</td>
<td>13.00</td>
</tr>
<tr>
<td>SBB multiple tickets</td>
<td>Day of validation</td>
<td>N/A</td>
<td>78.00</td>
</tr>
<tr>
<td>(6 SBB 1-day bike passes)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SBB bike pass</td>
<td>1 year</td>
<td>240.00</td>
<td>240.00</td>
</tr>
</tbody>
</table>
Good to know

Special price reductions

For families: the Junior travelcard
With the Junior travelcard, children aged 6 to 16 travel free for a year when accompanied by their father and/or mother. Parents must have valid tickets. The Junior travelcard is valid for all ZVV tickets.

Children’s Co-travelcard
For details on the new offer, see www.sbb.ch.

For children
Children under 6 years of age travel for free when accompanied by an adult. No more than 8 children may travel for free per accompanying adult.

Children aged 6 to 16 travel at reduced rates.

Note: Inspectors may demand proof of age.

For people in groups: the group ticket
Groups of 10 or more people not only get to travel cheaper with a group ticket, every 10th person travels for free! Please register 48 hours before departure.

<table>
<thead>
<tr>
<th>Short-duration group tickets</th>
<th>Adults</th>
<th>Young people under 25 or Half-Fare travelcard</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Validity (hrs.)</td>
<td>2nd class CHF</td>
</tr>
<tr>
<td>Short distance</td>
<td>1/2</td>
<td>2.20</td>
</tr>
<tr>
<td>Local fare</td>
<td>1/2</td>
<td>2.20</td>
</tr>
<tr>
<td>1–2 zones</td>
<td>1</td>
<td>3.50</td>
</tr>
<tr>
<td>3 zones</td>
<td>1</td>
<td>5.40</td>
</tr>
<tr>
<td>4 zones</td>
<td>2</td>
<td>7.00</td>
</tr>
<tr>
<td>5 zones</td>
<td>2</td>
<td>8.60</td>
</tr>
<tr>
<td>6 zones</td>
<td>2</td>
<td>10.40</td>
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<tr>
<td>7 zones</td>
<td>2</td>
<td>12.00</td>
</tr>
<tr>
<td>All zones</td>
<td>2</td>
<td>13.80</td>
</tr>
</tbody>
</table>

Note: 24-hour group tickets cost double.

For young people under 25
Young people under 25 get discounted group tickets and also qualify for a Junior NetworkPass.

Travellers with disabilities and guide dogs
Provided a disabled traveller has proper certification (available from the Statthalteramt), either he/she or a companion and/or a guide dog travel free of charge. One ticket is always required.

Animals on board
Small dogs and cats travel for free, provided they are transported in bags, baskets, etc. The reduced 2nd class fare is payable in all other cases.
The price cutter

**ZVV 9 O’Clock Pass**

People who regularly travel after peak hours are always sure of getting a seat – plus especially good-value fares.

A ZVV 9 O’Clock Pass is valid Monday to Friday from 9 a.m. until 5 a.m. the following day. Validity is based on the effective time of departure. On Saturdays, Sundays and public holidays (see the front cover flap), the pass is valid all day long.

ZVV 9 O’Clock Passes are available as
- A day pass, multiple day pass or monthly or annual travelcard for all ZVV zones
- Monthly and annual travelcard for Zurich municipal zone plus neighbouring zones
- Monthly and annual travelcard for Winterthur plus neighbouring zones

You can choose just the zones and validity period that match your needs.

The ZVV 9 O’Clock Pass is very family-friendly as it easily combines with family price reductions (Junior travelcard, see page 22).

You can also choose between a personal and a transferable ZVV 9 O’Clock Pass. A personal annual travelcard will be replaced for a small charge if it is lost. The travelcard is issued in a handy-sized credit card format. In addition, a transferable ZVV 9 O’Clock Pass can be used by the whole family.

**ZVV 9 O’Clock Pass for Zurich municipal zone plus neighbouring zones**

For unlimited travel in Zurich municipal zone and neighbouring zones. Valid in fare zones 110, 111, 121, 140, 150, 154, 155 (scheduled ZSG boats with surcharge). Monthly and annual travelcards available.

**ZVV 9 O’Clock Pass for Winterthur plus neighbouring zones**

### 9 o'clock day pass

<table>
<thead>
<tr>
<th>Zone</th>
<th>Adults 2nd class CHF</th>
<th>Adults 1st class CHF</th>
<th>Children aged 6–16 or Half-Fare travelcard 2nd class CHF</th>
<th>Children aged 6–16 or Half-Fare travelcard 1st class CHF</th>
</tr>
</thead>
<tbody>
<tr>
<td>All zones</td>
<td>26.00</td>
<td>42.80</td>
<td>13.00</td>
<td>21.40</td>
</tr>
</tbody>
</table>

### Multiple 9 o'clock day passes (6 validations)

<table>
<thead>
<tr>
<th>Zone</th>
<th>Adults 2nd class CHF</th>
<th>Adults 1st class CHF</th>
<th>Children aged 6–16 or Half-Fare travelcard 2nd class CHF</th>
<th>Children aged 6–16 or Half-Fare travelcard 1st class CHF</th>
</tr>
</thead>
<tbody>
<tr>
<td>All zones</td>
<td>140.00</td>
<td>231.00</td>
<td>74.00</td>
<td>122.00</td>
</tr>
</tbody>
</table>

### Monthly ZVV 9 O’Clock Pass, personal

<table>
<thead>
<tr>
<th>Zone</th>
<th>Adults 2nd class CHF</th>
<th>Adults 1st class CHF</th>
</tr>
</thead>
<tbody>
<tr>
<td>All zones</td>
<td>134.00</td>
<td>221.00</td>
</tr>
<tr>
<td>Zurich municipal and neighbouring zones</td>
<td>87.00</td>
<td>144.00</td>
</tr>
<tr>
<td>Winterthur and neighbouring zones</td>
<td>69.00</td>
<td>114.00</td>
</tr>
</tbody>
</table>

### Monthly ZVV 9 O’Clock Pass, transferable

<table>
<thead>
<tr>
<th>Zone</th>
<th>Adults 2nd class CHF</th>
<th>Adults 1st class CHF</th>
</tr>
</thead>
<tbody>
<tr>
<td>All zones</td>
<td>150.00</td>
<td>248.00</td>
</tr>
<tr>
<td>Zurich municipal and neighbouring zones</td>
<td>97.00</td>
<td>160.00</td>
</tr>
<tr>
<td>Winterthur and neighbouring zones</td>
<td>77.00</td>
<td>127.00</td>
</tr>
</tbody>
</table>

### Annual ZVV 9 O’Clock Pass, personal

<table>
<thead>
<tr>
<th>Zone</th>
<th>Adults 2nd class CHF</th>
<th>Adults 1st class CHF</th>
</tr>
</thead>
<tbody>
<tr>
<td>All zones</td>
<td>1,233.00</td>
<td>2,033.00</td>
</tr>
<tr>
<td>Zurich municipal and neighbouring zones</td>
<td>800.00</td>
<td>1,325.00</td>
</tr>
<tr>
<td>Winterthur and neighbouring zones</td>
<td>635.00</td>
<td>1,049.00</td>
</tr>
</tbody>
</table>

### Annual ZVV 9 O’Clock Pass, transferable

<table>
<thead>
<tr>
<th>Zone</th>
<th>Adults 2nd class CHF</th>
<th>Adults 1st class CHF</th>
</tr>
</thead>
<tbody>
<tr>
<td>All zones</td>
<td>1,380.00</td>
<td>2,282.00</td>
</tr>
<tr>
<td>Zurich municipal and neighbouring zones</td>
<td>892.00</td>
<td>1,472.00</td>
</tr>
<tr>
<td>Winterthur and neighbouring zones</td>
<td>708.00</td>
<td>1,168.00</td>
</tr>
</tbody>
</table>

A personal monthly or annual ZVV 9 O’Clock Pass is issued in your name and cannot be used by others.

**1st benefit:** A personal ZVV 9 O’Clock Pass is replaceable, should you lose it.

**2nd benefit:** Personal annual ZVV 9 O’Clock Pass holders have the option of joining Mobility Carsharing for just CHF 25/190 a year (see page 13).

**3rd benefit:** If a spot check catches you without your personal ZVV 9 O’Clock Pass, simply present it at a ticket counter within 10 days and pay just CHF 5 instead of the full surcharge.

One-day, monthly and annual 9 o’clock passes are valid on all means of public transport within the chosen zones. Surcharges for the nighttime network and ZSG boats must be purchased separately.
Go anywhere in the Uetliberg–Felsenegg–Albis region

Albis day pass

The Albis day pass is an especially keen-priced ticket for excursions and hikes through the Uetliberg–Felsenegg–Albis region, plus Sihltal and Reppischtal.

When you buy an Albis day pass from any starting point within the ZVV network area, you have total freedom of movement across the approach zones, plus the region shown below. You can also obtain a 24-hour group Albis day pass.

The Albis day pass covers the region above, which corresponds to 6 zones (fare zone 110 = double zone). Travel within this region costs the equivalent of just 4 zones, plus any approach zones (up to a maximum of 8 zones total). Surcharges for the nighttime network and scheduled ZSG boats must be purchased separately.

The smart way to discover Zurich

ZürichCARD

The ideal ticket for anyone who’s in Zurich for one to three days and who wants to combine their stay with a visit to a museum and points in the nearby countryside.

The ZürichCARD allows unlimited travel in the zones 110, 111, 121, 140, 150, 154 and 155 for either 24 or 72 hours after validation. In addition, it includes free access to most of Zurich’s museums, a 10% discount at selected shops and various other reductions. Further details: www.zuerichcard.com.

The surcharges for journeys on the ZVV nighttime network and use of scheduled ZSG boats on Lake Zurich, Lake Obersee and the Limmat River are not included in the ZürichCARD and must be purchased separately. For journeys outside the area of validity or in first class, you will need to purchase the appropriate zone upgrades or first-class upgrades. In conjunction with a complementary ZVV ticket for 4 zones, the ZürichCARD entitles holders to unlimited travel in all ZVV zones.

Sale of ZürichCARD

ZVV ticket offices; train stations in the city and region of Zurich; the ZSG shipping line office at Bürkliplatz; the tourist service at the main train station; larger hotels; SBB Ticket Shop; SBB Mobile; ticket machines; service and information counter at Zurich Airport.

<table>
<thead>
<tr>
<th>ZürichCARD</th>
<th>Adults 2nd class CHF</th>
<th>Children aged 6–16 2nd class CHF</th>
</tr>
</thead>
<tbody>
<tr>
<td>24 hours</td>
<td>24.00</td>
<td>16.00</td>
</tr>
<tr>
<td>72 hours</td>
<td>48.00</td>
<td>32.00</td>
</tr>
</tbody>
</table>
Guaranteed mobility into the early hours of the morning

Night supplement

The key points in brief
The nighttime network provides safe and reliable mobility by train and bus from Friday night into the small hours of Saturday morning, and again from Saturday night into the following Sunday.

Users of the ZVV nighttime network must have two tickets.

Ticket 1: a valid ticket from the point of departure to the destination.

Ticket 2: a night supplement of CHF 5. It is available as a single supplement, as a combination of multiple supplements (CHF 27 for 6 supplements), as an SMS (“NZ” to 988, CHF 5/SMS) or with the new ZVV ticket app. GA, Half-Fare travelcards and other discount cards cannot be used for the supplement.

1 night supplement for 8 nighttime networks
The night supplement is valid for ZVV, A-Welle, FlexTax, OSTWIND, Zug fare network, Schwyz fare network, Z-Pass as well as the Zurich–Lucerne night trains.

ZKB Nachtschwärmer
Instead of ticket 2, holders of a ZKB young, ZKB student or ZKB start package can purchase the “ZKB Nachtschwärmer” via SMS. Either download the ZKB Nachtschwärmer app in advance from the app store or Google Play free of charge, allowing you to obtain the “ZKB Nachtschwärmer” whenever you need it at no cost. Or send a text message with the code “ZKBNZ” to 988 (CHF 0.20/SMS) prior to each homeward journey.

The “ZKB Nachtschwärmer” will be instantly displayed as an e-ticket in the app or sent to your cell phone as a return message. Present the ZKB Nachtschwärmer along with your valid ticket and an official identity document to the ticket inspector upon request. More information is available at www.zkb.ch/nachtschaermer.

Please note
In the event of a spot check, passengers unable to produce both tickets will have to pay a surcharge along with the flat fare amount (see page 11).

As during the day, a Track 7 travelcard is accepted only on nighttime S-Bahn train services operated by SBB, Thurbo and SOB. You must also additionally purchase the night supplement.

Buying tickets
Tickets and night supplements must be purchased prior to boarding at ticket machines, ticket counters, by SMS, with the ZVV ticket app or the ZKB Nachtschwärmer app. Important: Tickets and supplements cannot be purchased on board the S-Bahn trains and buses within the city limits of Zurich and Winterthur.

More information
www.nachtzuschlag.ch or ZVV-Contact 0848 988 988

Note: Conditions of use and validity can be found at www.nachtzuschlag.ch.

Excursions by boat

ZSG boat surcharge
Passengers travelling on scheduled boats of the Lake Zurich Navigation Company (ZSG) on Lake Zurich, Lake Obersee and the Limmat River must pay a separate surcharge in addition to a valid ticket. For details see www.zvv.ch or www.zsg.ch.

The ZSG boat surcharge is available as an individual surcharge of CHF 5, as a multiple tickets (CHF 27 for 6 surcharges), as a monthly travelcard (adults CHF 30, young people CHF 15) and as an annual travelcard (adults CHF 150, young people CHF 90).

The ZSG boat surcharge can be purchased:
- at the counter
- at automatic ticket machines
- from the SBB Ticket Shop
- in buses and boats with ZVV ticket sales
- as an SMS (“ZSG-SZ” to 988, CHF 5 per SMS)
Connections between networks

The Z-Pass

The Zurich Transport Network (ZVV), neighbouring regional transport networks A-Welle, Flextax, OSTWIND, Schwyz and Zug as well as SBB have joined together in a single fare network for the residential and economic region of Zurich.

The Z-Pass offers tickets for journeys between the ZVV network area and a neighbouring regional transport network (so-called corridors). For this zone-based fare option, tickets are obtained for the necessary zones instead of for a specific route from A to B. Within the selected zones and period of validity, passengers can enjoy unlimited travel by train, bus, tram and, in Zurich, even by boat.*

The ticket price is based on the number of selected zones. The two municipal zones of Zurich (110) and Winterthur (120) each count as two zones.

More information on the Z-Pass is available at www.z-pass.ch or your nearest point of sale.

Combining ZVV and Z-Pass tickets

A valid ZVV ticket whose area of validity adjoins the area covered under a Z-Pass ticket can be used together with the Z-Pass ticket for a continuous journey as long as the utilised means of transport makes a scheduled stop within one of the ZVV zones (1xx) listed on the Z-Pass ticket.

* ZSG boat surcharge must be purchased separately.

Journeys beyond network boundaries

For destinations elsewhere in Switzerland

Combining ZVV network and national tickets

For travel beyond the network boundary, ZVV zone tickets are valid up to the last timetable-scheduled stop within the applicable zones.

For example: You want to travel from Zurich to St. Gallen and have a ZVV NetworkPass for fare zones 110, 121 and 122. Your InterCity train stops only at Zurich Airport and in Winterthur. So, you will need an SBB ticket from the airport to St. Gallen because your ZVV NetworkPass does not cover zone 120 (Winterthur).

City Tickets

City Tickets are available to many Swiss city destinations. Single and return City Tickets all include a day pass for public transport in the destination city. Ask for details at SBB ticket counters.
Useful information

National tickets and passes

**GA travelcard**
One of these gives you unrestricted access to the entire ZVV network. Surcharges for the nighttime network and ZSG boats must be purchased separately.

**Half-Fare travelcard**
A Half-Fare travelcard brings you reduced rates on all ZVV tickets, excepting ZVV passes, night supplements and ZSG boat surcharges.

**1-day travelpass for children**
You can take up to 4 children aged 6 to 16 at a special low price. A separate 1-day travelpass must be validated for each child accompanying you (please purchase at the ticket counter).

**Track 7**
Track 7 travelcards are valid only on SBB, Thurbo and SOB routes within the ZVV network.

Your connection

**ZVV timetable – www.zvv.ch/timetable**

When is the next S-Bahn train to Wetzikon or my tram to Bürkliplatz? Where do I have to transfer? Get answers to these and many other questions within seconds via the above address.

**Your timetable on the go**

**ZVV timetable app**

If you are out and about and want instant information regarding the next tram, S-Bahn train or boat departure, our free timetable app for iPhone or Android devices helps you find the answers you need.

With the app you can obtain timetable details with real-time information for all trains, buses and trams in the ZVV network. The app also displays alternative travel routes as necessary. The app sends notifications on the current operational status of the Zurich Transport Network straight to your mobile phone. Passengers can subscribe to connections of their choice; the app then notifies them automatically of any changes to scheduled times.

More information at www.zvv.ch/apps.
Printable timetables for individual stations and stops

Stop-specific timetables

Want to know at a glance the comings and goings at your nearest stop? No problem: For any given stop within the ZVV network, you can download the relevant timetables for services that halt there, print them out and hang them on your refrigerator door, for example. www.zvv.ch/stop-specific-timetable

For just the services you need

Mini-timetable

Handy A7-sized timetables are available on board all bus routes. Please help yourself. Pocket timetables for S-Bahn routes and the ZVV nighttime network are available at points of sale.

Mini-timetables (A6) for the Zurich and Winterthur municipal zones are available free of charge from official points of sale.

We answer all your queries

ZVV-Contact

ZVV-Contact is a help desk that deals with all questions and concerns about ZVV public transport. You can receive answers to timetable and fare enquiries, arrange a ZVV pass, submit comments and feedback, get information about service disruptions, events and excursion tips, and much more besides.

ZVV-Contact is available as follows:
6 a.m. to 10 p.m. daily via
Telephone 0848 988 988 (8 centimes/minute)
Fax 0848 988 989
E-mail contact@zvv.ch
Post ZVV-Contact, P.O. Box, 8040 Zurich

Personal consultation at ZVV customer centres

Zurich main station  Bahnhofplatz in Winterthur
Löwenstrasse hall  Mon–Fri  7 a.m. to 7 p.m.
  Sat  8:30 a.m. to 5 p.m.
Mon–Fri  7 a.m. to 9 p.m.
Sat–Sun  8 a.m. to 8 p.m.
Prior to public holidays until 5 p.m.

Adliswil, SZU Station
Mon–Fri  7 a.m. to 7 p.m.
Sat–Sun  8 a.m. to 6 p.m.

The ZVV-Contact team is happy to assist you.

Your online address

www.zvv.ch

Here you will find over 180 interesting ideas for excursions by tram, bus, train and boat; the proper ticket for daily, occasional and infrequent journeys; savings tips, special and combination tickets.

ZVV also communicates and tweets via Facebook and Twitter – be sure to follow us!
Facebook: www.facebook.com/zvvnews
Twitter: www.twitter.com/zvv
From over 1,500 points of sale

**ZVV tickets**

ZVV tickets are available from automatic ticket machines, via the ZVV ticket app, at all staffed stations, ZVV points of sale, from ZVV-Contact or online at www.zvv.ch/tickets.

The handiest ticket machine

**ZVV ticket app**

No queuing, no searching for coins: With “ZVV-Tickets”, the new app from the Zurich Transport Network, you have your own ticket machine with you at all times. The app allows you to buy single tickets, day passes and now multiple tickets as well for the ZVV and Z-Pass networks in a matter of seconds with your smartphone. Quick, flexible and right on time before you board.

Your ticket is valid from the time of purchase and is instantly displayed in the app.

More information at www.zvv.ch/apps

**ZVV online ticket shop**

www.zvv.ch/tickets

Convenient home ordering and credit card payment of ZVV monthly and annual travelcards, Z-Passes, multiple-journey tickets, multiple day passes, and multiple tickets. Go to www.zvv.ch and click on Navigation, Travelcards and Tickets and then Ticketshop – or go directly to www.zvv.ch/tickets.

Your travelcard should arrive within 3–4 working days of ordering or submitting of photo.

Straightforward and convenient

**Ticket machines**

Automatic ticket machines dispense the following: single tickets, day passes, 9 o’clock day passes, Albis day passes for journeys to the Uetliberg, Felsenegg or Albis, zone upgrades, first-class upgrades, night supplements, ZSG boat surcharges, bike tickets, monthly travelcards, multiple tickets and the ZürichCard.

**Advice included**

Our customer service agents are available by phone to assist you with ticket purchases and can also operate automatic ticket machines remotely. All you need to do is call the freephone number listed on the ticket machine. This service operates daily from 6 a.m. to 10 p.m.

1 **Touch-screen**

Get started by touching the screen:
– Left column for all standard tickets
– Right column for all other tickets, such as multiple ticket combinations, travelcards or 9 o’clock day passes.

2 **Validation**

Multiple day passes and multiple-journey tickets can be validated here.

3 **Payment with coins**

As in the past, you can pay for your ticket using coins.

4 **Payment by card**

You can also purchase tickets and travelcards with payment cards, e.g. with PostFinance Card, Maestro or credit card.

5 **Dispenser**

Here you can obtain your ticket and change.

6 **Telephone**

Our customer service agents are available by phone to assist you with ticket purchases and can also operate automatic ticket machines remotely.
Screen functions at a glance

Start

1. All nearby stops you can reach with the short-distance fare.

2. Change point of departure: for travel from a different stop.

3. The blue info dot offers an explanation of the adjacent button.

4. Ticket options that could be appropriate for your journey or are contingent on the time of day and location of the ticket machine.

5. Help feature for the displayed options: colours, symbols and their meanings.


Payment

Once an amount is displayed, payment can be made.

7. Under “Your choice”, you can review the type and validity of your selected ticket.

8. Under “Adapt ticket”, you can change the characteristics of the ticket, e.g. to “Multiple-journey ticket (6x)”.

   For example: If the 9 o’clock day pass costs less than the ZVV day pass you have selected, it will be shown as an alternative.

10. With “Several tickets”, you will receive additional tickets of the selected category.

11. If you select “Add ticket”, the selected tickets will be placed in the shopping basket and you will pay for them all together at
You can travel as often as you like on your ZVV ticket within the fare zones and validity period shown on the ticket.